What, when, why & how to give good SEO

Richard Laermer, CEO, RLM Public Relations, @laermer

Make SEO Priority

- Google (and all search engines but who cares about them?) are very literal – so must be creative
 - There are finite resources and nanoseconds in the universe so Google preprepares search results like a frozen lasagne.. Mama Mia!
 - Prepared search results are based on trends & top results
 - By literal, I mean, like, for sure: If the exact search phrase doesn't exist on a page then Google will never return that page in search results
- Literal means...
 - Google won't return results for Bill if you search for William, even if you go both as Bill and William – unless explicitly include all synonyms, variables, and variations. Oh Bill. "Marry me."
 - If you don't include...... new media marketing, social media marketing, digital PR, social media PR, online engagement, and all that on your page, Google won't return it
- Google isn't as smart as you think it is because it doesn't need to be!
 - Pretty-boy syndrome (PBS)

Make SEO Priority

- Circa 2012, you're not writing for online consumption without HTML
- Links, meta tags, keywords, headlines, anchors, architecture, categories emphasis, and text links are grammar of a search
 - Everyone must know and know how as well
 - You cannot simply know HTML any more it's 2012, not 1996!
- Each web page stands alone to Google, no matter if that page is implicitly connected to a domain or site
 - Google understands how one page relates to another or to a site based on how tightly it's stitched: site-to-site and from internal linking
 - Each page within your sites has a different PageRank: go check
 - The Larry Page Story
- Many don't understand:
 - More important to correctly stitch together your site by linking and tagging correctly—that's priority, ta da!— so better your site UI and architecture, the happier you make The Google



A game of SEO hot potato in the office

- The only reason we're talking about this is because we're snobs
 - "SEO-optimized copy is clumsy and unreadable" Become a poet, then
- "Everyone who contributes content to PR campaigns must know SEO
 - There's too much content generated by agencies for an SEO guy
- We're having this conversation because we're all Dilettantes
 - Are we not frustrated poets and artists searching for le mot juste?
- The only plausible time to SEO-enhance your campaign is at inception
 - We must meet our editors, SEO guys, and bosses more than half-way
- We all know the truth: unless everyone buys in to this, it won't work
 - If the editor doesn't like it, she's gonna rewrite the copy she's given.
 - If the client doesn't like it, she's gonna kick the copy back for a redo
 - If the staff rejects it, the editor is gonna give up or spent eternity rewriting

How should I mobilize my team?

- Listening is going to be the most expensive part of any campaign
 - And it's the part you won't do
- When it comes to online engagement, it's about meeting people where they live; understanding their culture; using their language
 - The biggest lie is that everyone you want to reach is on these cliches!
 - Facebook
 - Twitter
 - LinkedIn
 - Pinterest and... Oy there are so many
 - Media Blogs? Celebrated Tumblr? What about the FormSpring I hear kids sayin'
 - There are a lot of people on these platform but they're not necessarily the right people or the most dangerous people
 - Most initial rumbles of discontent really happen in message boards or forums!

Determining time spent on social media

- When it comes to spending time on social media consider:
 - Yes, dropping links and promotional content is acceptable, but...
 - Are you keeping all of your profiles up to date?
 - Social networking sites are always innovating
 - How modern and current is your wrapper?
 - Does your blog or Tumblr look unprofessional? Come on. Really.
 - Social media content is becoming more rich, visual, and super viral
 - Do you have a designer, photographer or stock photo account?
- Social media is about:
 - Discovering influencers are already natural allies and friends and featuring them while promoting and "friending" them you thus bringing them into your fold
- It's not about:
 - Being pretty. if you share great content and no one is there to read it, is it an effective strategy for your esteemed client? Is the bear Catholic?

Allocating time and resources to Social Media

- Like cooking, social media requires some stuff to be prepared at the table but there's also a lot of stuff that can be prepared days and weeks beforehand, and then frozen
 - Convene a team once a week to see if you can collect news, events, announcements. Do this as early as possible
 - Evergreen content should always be sprinkled into the mix. Green Is Good
 - Pre-write, tag, and link all content to the best of your ability
 - Write 20, 50, 100; write multiples of the same content
 - But be sure not to copy and paste! Twitter rejects double posts and will hate you
 - Make sure each tweet is only 110 or so characters, leaving plenty of room for RTs and MTs or you will hurt yourself
 - Associate important dates with tweets; and important tweets w/ dates. It's the reason the guy had a date with a fig!
 - Run the tweets past your counsel or top dog (they like to be involved)
 - Spend a day queuing prepared tweets for the week/month/year. A stock day.

Where and When to Post?

- Cross-posts should <u>not</u> all be automated
 - Cross-posting tweets over to Facebook generally results in ugly posts that look like tweets, including links & hashtags. People will talk about it.
 - Take advantage of the larger format that FB and even G+ offer as well as the integration of rich content: images, videos, anything bright or shiny
- Best Time to Post?
 - Participation tends to spike most on east coast at around 9am, noon, 3pm;
 west coast participation around 9am, noon, and 3pm...go figure
 - Real impact points are when several time zones intersect!
 - 12 to 3 on the east coast, ok? Let's be simplistic.
 - If you choose less traditional times and weekends, less chatter
 - Why not experiment? Do I have to tell you everything.

In summary (really, Richard?)

- The best time to engage in social media depends on your audience
 - National audience? Limited resources? Lunch till tea
 - National audience, unlimited resources? 9EST, 12EST, 15EST, 18EST
- Remember that you can pre-prepare & queue twitter messages:
 - Evergreen: content that you can intersperse any day or time (queue em)
 - Date-associated: queue them up to auto-post on/before the intended day
 - Prepare 100+ posts/month and get them approved by the managers
 - Then either queue based on relevant dates or release over the course of the month. This allows you to cover weekend with content
- Post using RSS-to-social media tools or other cross posting tools
 - Be sure it comes out looking right: with images and correct titles, etc.
 - Be sure your blog/site is optimized for sharing (images, titles, etc)
 - Man that's a lot to learn, Richard.

Who is @laermer?

- On the surface, I am CEO of RLM PR
- Inducted PR News Hall of Fame in 2007.
- Media guy: Former journalist, current person of interest, and author of seven bestselling books ... "Full Frontal PR"
- Co-write industry watchdog Bad Pitch Blog while combatting insanity on Huffington Post
- I lecture, I train, I media train, I've cohosted TLC's cult makeover show *Taking Care of Business* and have commentated for Public Radio's *Marketplace*.
- Actually love social media [we date] so definitely engage on Facebook, Twitter and even -- gasp -- Google+
- Please email <u>richard@RLMpr.com</u> f/ more

