

BUILD YOUR BRAND ON SNAPCHAT

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PwC



@LWADouglas



@LWADsays

TOPICS I'LL BE COVERING

- ▶ Building and targeting your audience
- ▶ Content: Thinking outside the box
- ▶ Measuring success

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CROSS
PROMOTION=
BUILDING
FOLLOWERS



TWEETS
426K

FOLLOWING
5,600

FOLLOWERS
6.13M

FAVORITES
684

LISTS
312



Following

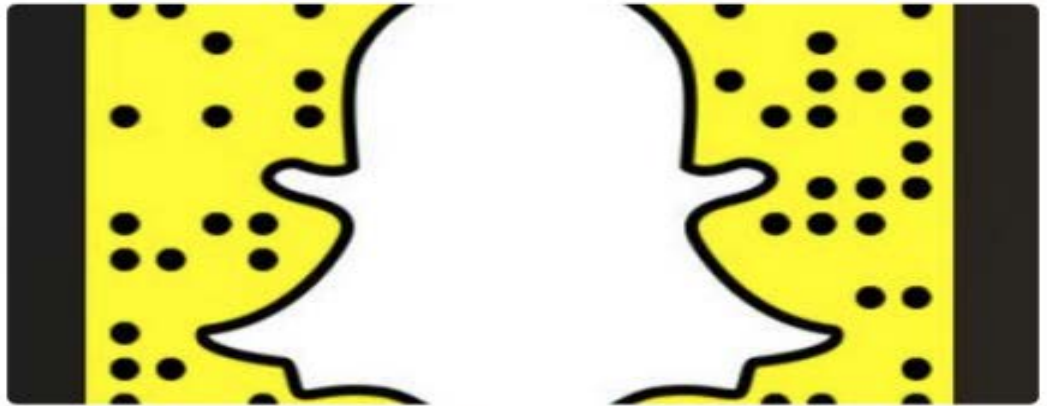
Tweets Tweets & replies Photos & videos

Pinned Tweet



Huffington Post @HuffingtonPost · Feb 19

Add us on Snapchat for a behind the scenes look at all things HuffPost!



170 224

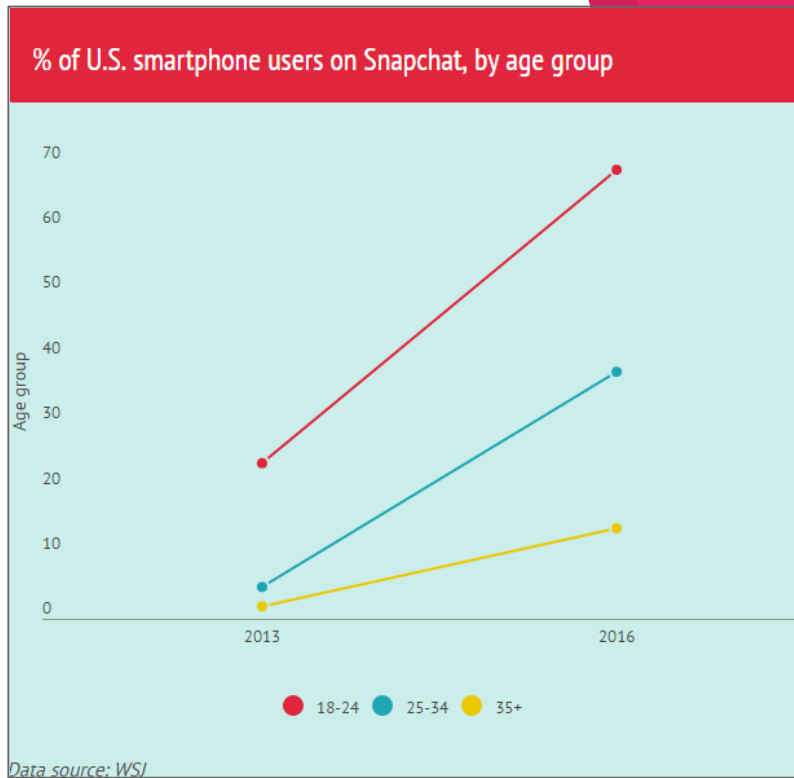


SNAPCHAT AUDIENCES

- ▶ Snapchat has over **100 million** daily active users
- ▶ Snapchat users collectively watch over **10 billion** videos daily
- ▶ Because users don't have to rotate their phones, their **9x** more likely to watch an ad in full

Sources: [Bloomberg](#), [Column Five](#) and [Newscred](#),

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LEVERAGE YOUR EXISTING AUDIENCES

Cross promote your snapcode and username

- ▶ Social channels
 - ▷ Avatars
 - ▷ Banners
 - ▷ Messaging
 - ▷ Paid
- ▶ Print/event signage
- ▶ Point of sale

...anywhere you promote your social channels!



HuffPostEnt

TWEETS 81.6K FOLLOWING 650 FOLLOWERS 116K FAVORITES 649 LISTS 4

Tweets Tweets & replies Photos & videos

Who to follow - Refresh - View all

Home Notifications Moments Messages

Search Twitter

General Electric @generalelectric · Jan 29

On Snapchat? Follow us at the drop of a tap! Just update the app, point the camera at this image, and tap the screen.

Airbnb @Airbnb

generalelectric

Taco Bell @tacobell

The Blind Pre-Order Bash starts now and you're invited. Join the party on our @Snapchat. snapchat.com/add/tacobell

10:59 AM - 6 Feb 2016

80 388

vicelandtv

Snap or screenshot to add

VICE LAND

VICELAND @VICELAND · 3h

Join our NOISEY producer @beeficus and rising Atlanta star @lilyachty4 for

DON'T FORGET ABOUT USER EXPERIENCE

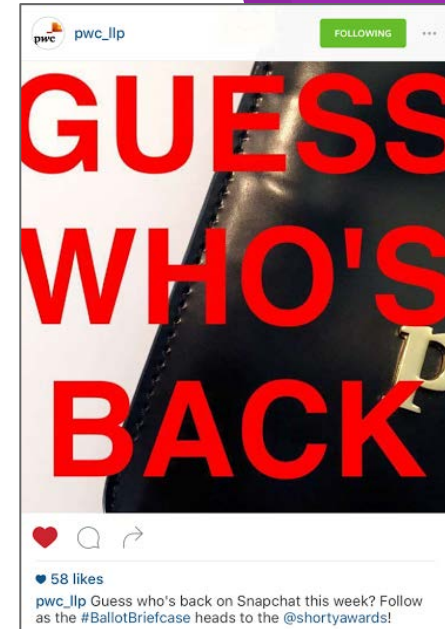
Make sure you have content on your Snapchat channel when you announce you are active



GIVE YOUR AUDIENCE A PREVIEW

Did you know?
You can download your own snaps.
Use images and video clips from your snap story to cross promote your Snapchat on other channels.

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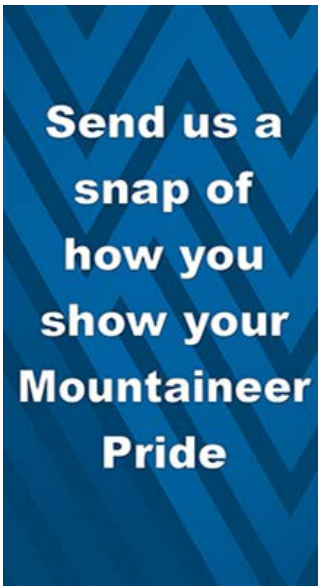


KEEPING YOUR AUDIENCE ENGAGED

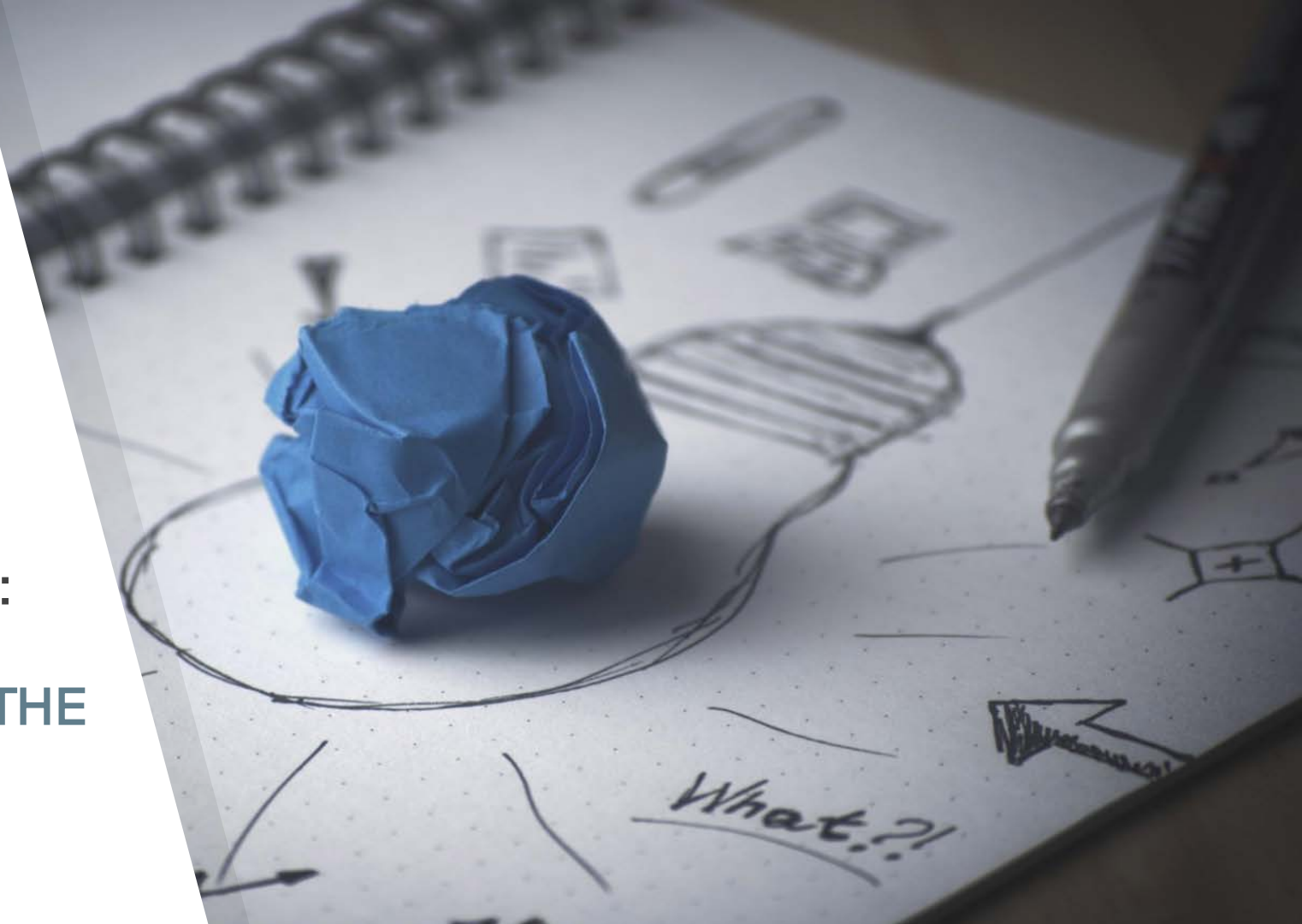
- ▶ Make sure Snapchat is part of your content calendar
- ▶ Consider regularly scheduled content vs ad hoc campaigns
- ▶ Ask for engagement
 - ▷ “Send us a snap of...”
 - ▷ “Screenshot the next snap!”
 - ▷ “Add on to this image”
- ▶ KEEP CROSS-PROMOTING YOUR SNAPCHAT PRESENCE

KEEPING YOUR AUDIENCE ENGAGED

ENGAGED



**CONTENT:
THINKING
OUTSIDE THE
BOX**



“

Live Stories wear their
rough edges like a
badge of honor.

-Andrew Wallenstein, Variety

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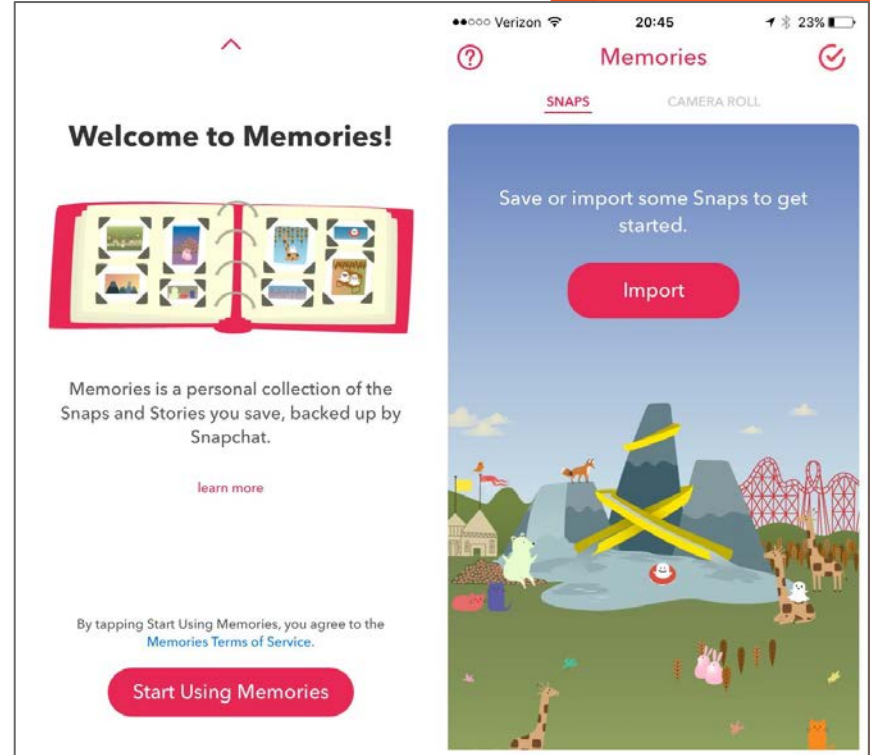
SNAPCHAT **ISN'T** JUST ANOTHER CROSS-PROMOTION PLATFORM

- ▶ Content is captured and created within the platform
- ▶ The best stories are captured live in real-time
- ▶ Content on Snapchat is unique and specific to the channel



SNAPCHAT MEMORIES

- ▶ NEW opt-in feature announced last week, rolling out to users over the next month
- ▶ Allows users to save snaps and stories to their Memories section
- ▶ Inside Memories, you can import photos and videos from your camera roll
- ▶ Will fundamentally change how users and organizations share on Snapchat



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CONTENT THAT DRIVES ENGAGEMENT

- ▶ Behind-the-scenes
- ▶ Interviews
- ▶ Tutorials
- ▶ Products in action
- ▶ Influencer takeovers
- ▶ Contests and sweepstakes
- ▶ Snap “shows” and “movies”
- ▶ Q& A/Trivia
- ▶ Scavenger hunts

STORYBOARD...BUT STAY FLEXIBLE

- ▶ Learn from your audience
- ▶ Trust your gut
- ▶ Have fun

**“If you don’t have fun snapping
it, your audience won’t have fun
viewing it”**

-Snapchat influencer Frankie Greek

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TELL A STORY

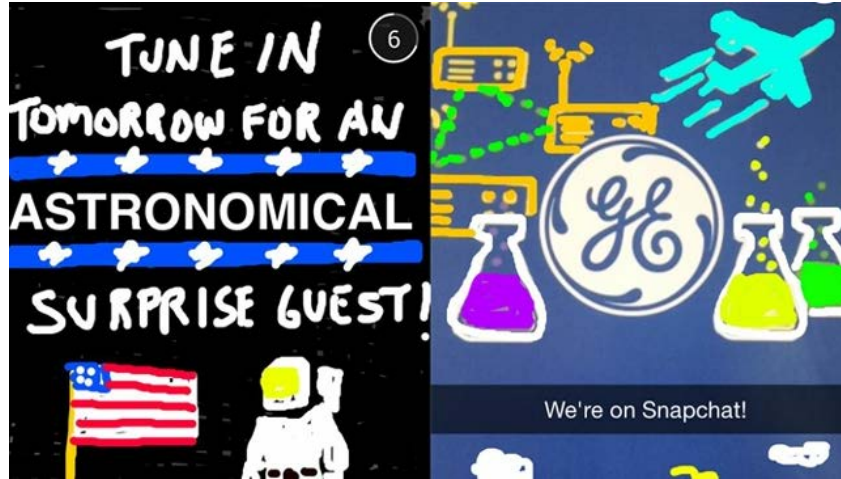
Content shouldn't be thought of only in terms of individual snaps, but rather a collective series of snaps that tell a story.

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USE SNAPCHAT **FEATURES** TO ENHANCE YOUR CONTENT

- ▶ Filters
- ▶ Stickers
- ▶ Drawing
- ▶ Lenses

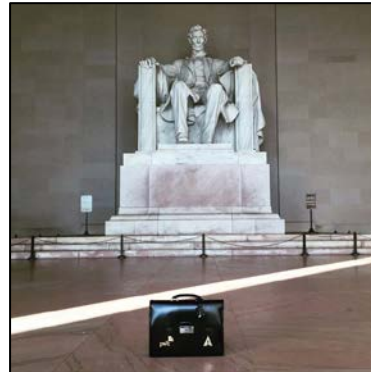
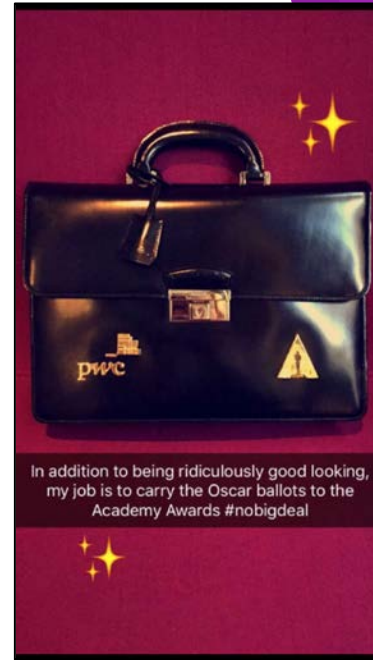




CASE STUDY: BALLOT BRIEFCASE

2016 SHORTY AWARD WINNER: [BEST IN B2B](#)

2016 PR DAILY AWARD WINNER: [BEST SPECIALTY CAMPAIGN](#)



MEASURING SUCCESS





MEASURING **SUCCESS** ON SNAPCHAT

- ▶ Limited insights
- ▶ Lacking in third party analytics applications
- ▶ Manual data tracking and analysis

By taking a closer look at the information Snapchat *does* provide, you can still find **tangible metrics** and learn how to effectively measure your Snapchat efforts.

SNAPCHAT SCORE

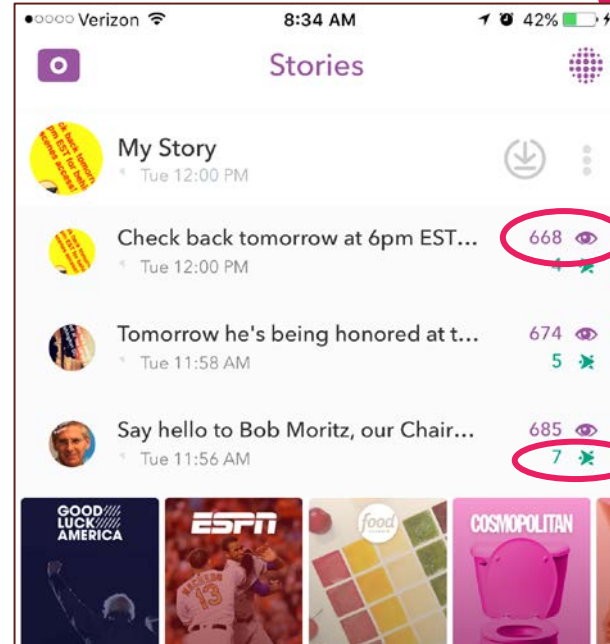
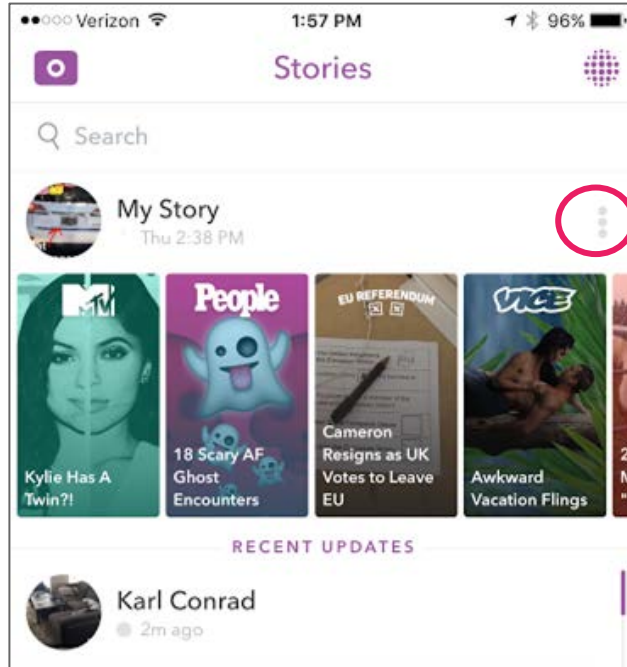
The total number of Snaps a user has sent or received.

Track this over time.



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WHERE TO FIND METRICS



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WHAT SHOULD YOU MEASURE

Total Unique Views

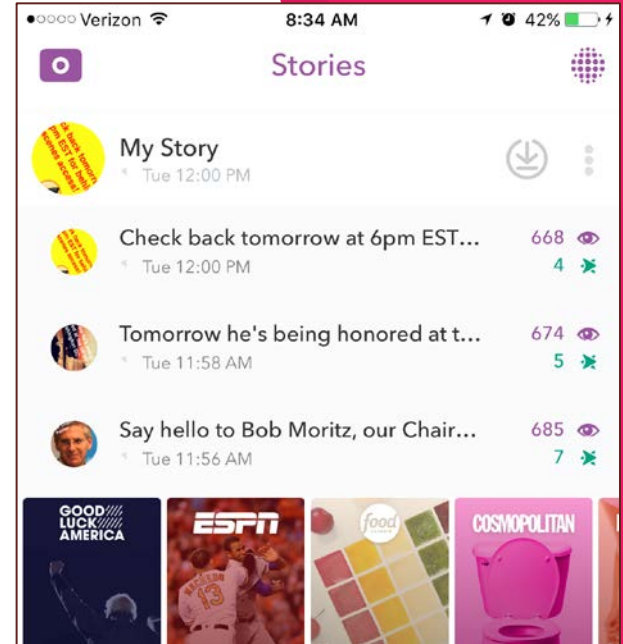
The number of people who have opened up the first frame in your Snapchat story for at least a second.

Example: 685

Total Story Completions

The number of people who have viewed your entire story. To measure, look at the number of people who have viewed the last snap in your story.

Example: 668



WHAT SHOULD YOU MEASURE

Story Completion Rate

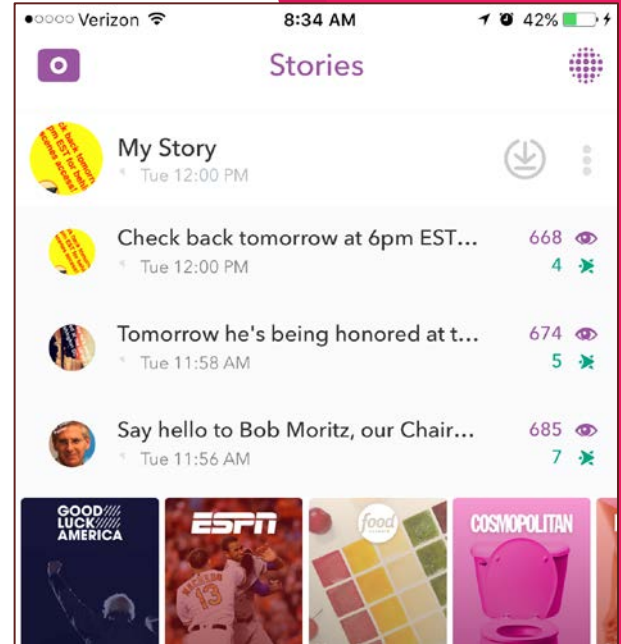
Divide total views in the last snap from the total views in first snap.

Example: $668/685 = 98\%$ completion rate

Screenshots

How many people have taken a screenshot of your content.

Example: $7+5+4 = 16$



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WHAT SHOULD YOU MEASURE

Total Snaps

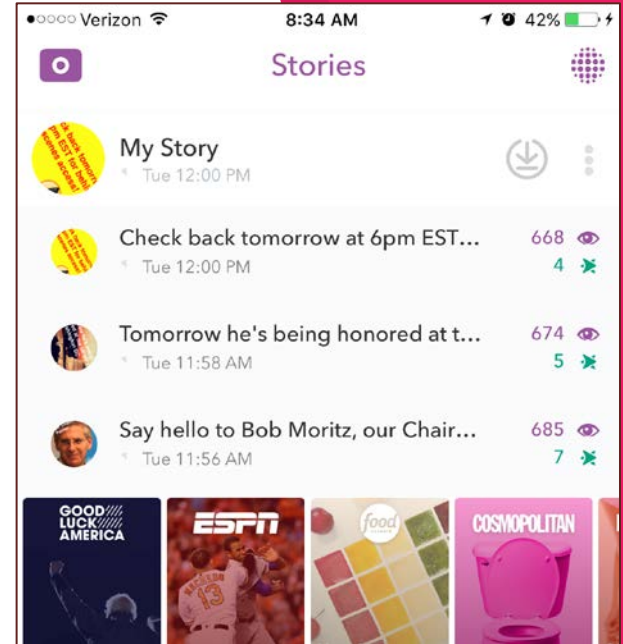
How many snaps you had in your story.

Example: 3

Snap Story Length

The total length of your story.

Example: 15 seconds



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EARNED BUZZ

Don't forget about tracking metrics
across other platforms.

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Rob Fields
@robfields

Want to see a smart, fun use of
[@Snapchat](#)? Check out what [@PwC_LL](#)
is doing to highlight its [#Oscar2016](#)
involvement.



Reply to Rob Fields, Snapchat, PwC LLP



THANKS!
Any questions?



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CREDITS

- ▶ Presentation template by [SlidesCarnival](#)