

Snapchat Survival Guide: When Resources Are Limited



INTRODUCTION

SheKnows.com

79M

Monthly unique visitors

#1

leading women's
lifestyle digital media
company (according
to <u>comScore</u>)

292M

social media fans and followers





HELLOFLO

STYLECASTER

PROBLEM:

BIG MEDIA COMPANY, LIMITED RESOURCES



Recently revamped editorial direction

Strong on sales and advertising; social media was an afterthought.

Small social team

- 1 full time, 1 part time freelancer, 1 intern
- Audience Development team for analytics/partnerships
- Video team

Strategically building our social presence

 Focusing on one platform at a time, starting with traffic-driving platforms. Snapchat lowest priority.



SOLUTION: OPEN THE ACCOUNT TO MULTIPLE EMPLOYEES

STYLECASTER

- Weekend Takeovers.
- Special events/behind-the-scenes footage.
- Produced by StyleCaster Editors.

SheKnows

- Fun, quirky videos, feel-good images.
- Produced by any employee at SheKnows who wants to get involved.
- Employees also have great ideas.













PROBLEM:

WHAT IF SOMEONE MESSES UP?



What are the risks involved in opening the channel to anyone?

• Trust: Will coworkers do the right thing? How will they represent the company?

Troubleshooting: Can you prevent problems before they start?

Quality Control: How do you vet the content?



SOLUTION:

CREATE LEADERSHIP ROLES — EDUCATE THE REST

Assign social producers

- Helps Snapchat process run smoothly and adheres to best practices.
- Directs "talent" and produces usable content.

Monitor the snaps

 Set up notifications on your personal account when new snaps are added.

Hold Snapchat workshops



PROBLEM: WHAT SHOULD WE EVEN SNAPCHAT?

 What can we produce with limited time and resources?

How can we make it look good?



SOLUTION: DON'T OVERTHINK IT

Make it fun, first and foremost

 Totally fine if Snapchat content loosely tied to your website's content.

Less is more

 Limit the number of snaps posted, and times you post snaps.







SOLUTION: DON'T OVERTHINK IT

Use it as a Think Tank

 Perfect place for ideas you need to refine, test out, or don't have a home for.

Ask, "What can we do right now?"

 Some of the best content is the least complicated.

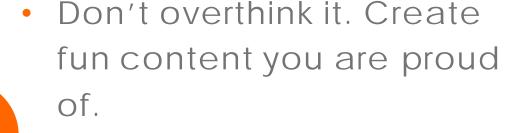






TAKEAWAYS:

 Enlist your entire company in the process. People will want to get involved!



 Create a workflow that is easy, but prevents issues before they occur. Educate your content producers. Make everyone a Snapchat pro.

Simplify the process



thank you

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CHECK OUT SHEKNOWS!















SNAPCHAT VIDEOS

- FaceSwap Friday: https://youtu.be/PxeB7EWTXSo
- National High Five Day: https://youtu.be/kvsKqjPGF11
- I Voted on Election Day!: https://youtu.be/-M_UhXZqLVI
- Passover Taste Test: https://youtu.be/W9pA8FbZw_g
- Full House Mouth Swap: https://youtu.be/id_ac3Di8FE