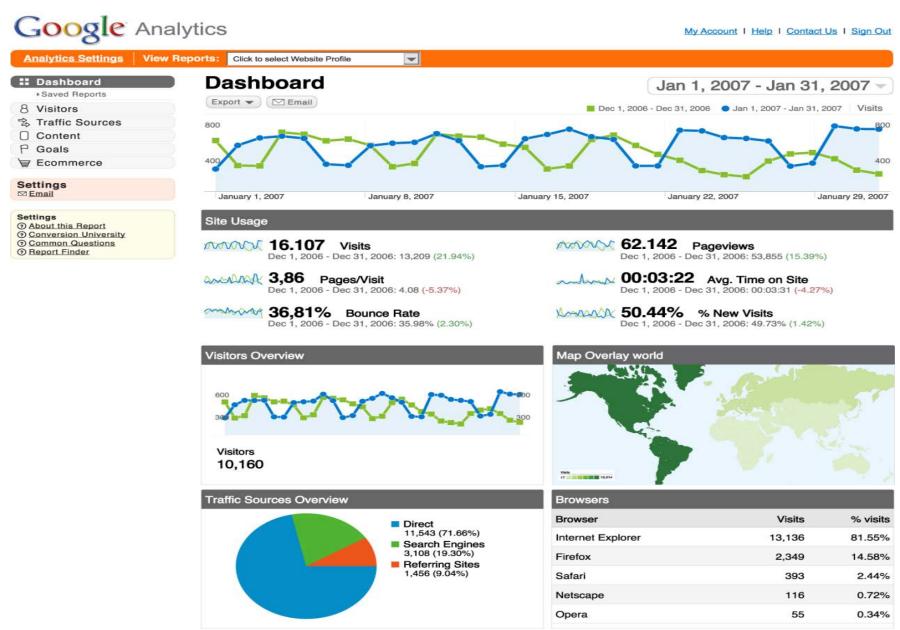
# PRNews' Measurement Conference

# Measuring Social: How to Measure Your Impact Across Social Media Platforms



# Google Analytics



# Custom PR Dashboard



Tinu Abayomi-Paul Google Analytics Specialist



Sally Falkow APR PR Measurement

**#PRNews** 

### PR Measurement Dashboard

- Make it simple to get started with measurement
- Track the relevant stats for PR
- See only the reports you need
- One glance snapshot
- Easy to drill down for more granular numbers



Import

Back to list

Flag inappropriate







#### Description

This public relations (PR) Dashboard was developed to give PR professionals who may be less familiar with search analytics the opportunity to see important aspects of web statistics that would be most important to a specific PR campaign.

Two of the widgets assume that you have set goals so that you can examine both in real time and over the last month whether pages specific to your campaign are working. We look at both who is/was on the site, how deeply they are engaged, where they are visiting from, and what your top performing pages are.

This way if you were to get publicity from a PR campaign, you could see the results of the boost of traffic as it comes in, and see if the landing pages you created are useful in real time. With the historical aspect you can also measure how past campaigns and overall traffic has fared. By using the goal setting option in Google Analytics, you can use this dashboard to examine the effects of paid, earned, shared and owned media.

Updated 08.18.2015 - https://www.google.com/analytics/gallery/#posts/search/%3F\_.viewld%3DrTlnvQQdSZuP7pqaljTk-Q - The only difference is the duplicated widget is removed.

#### Rating

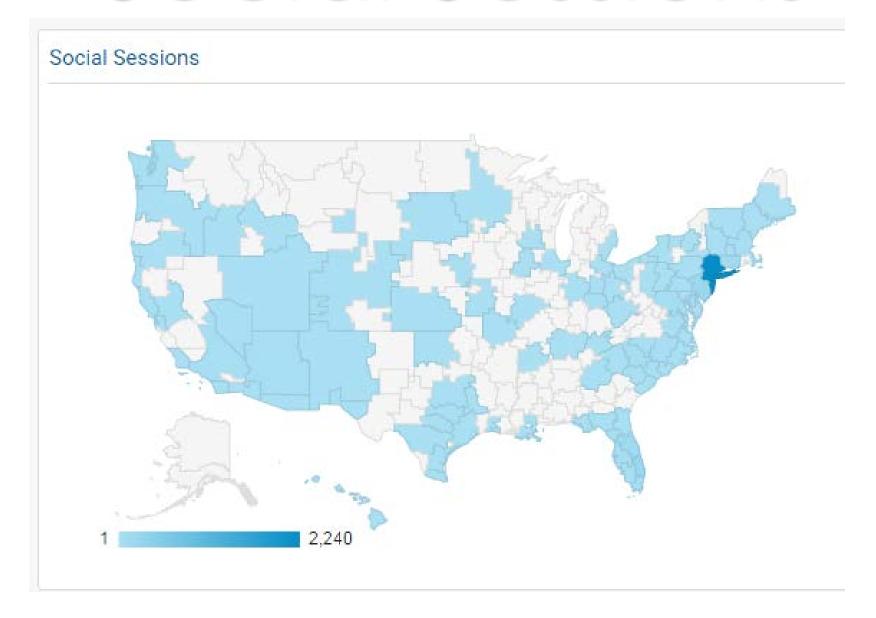




### DOWNLOAD THE DASHBOARD

http://bit.ly/2okpCcC

# Social Sessions





# Social Referrals

Social Network	Sessions	Pageview
Facebook	36	3'
LinkedIn	5	1
Twitter	4	
Pinterest	3	
ShareThis	1	_



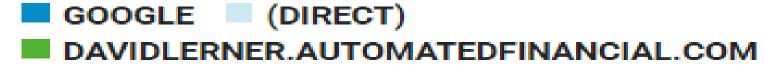
### Real Time Visitors

#### Realtime New Visitors

### Right now

6

active users on site

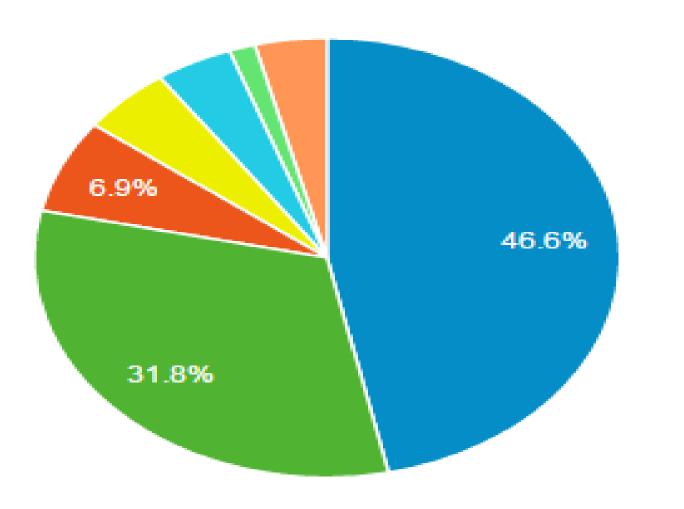


50%	33%	17%
00.0	00.0	

	City	Page Title	Referral Path	Act	tive Users 🔱
1.	Dade City	The Sensible Middle Groun David Lerner Associates	(not set)	1	20.00%
2.	Denver	The Sensible Middle Groun David Lerner Associates	(not set)	1	20.00%
3.	Fort Lauderda le	Account Support - David Lerner Associates	/accounts/cus tomer_info_pa ge.html	1	20.00%
4.	Snellville	David Lerner Associates,et, NY Investment Company	(not set)	1	20.00%
5.	West Windsor Townshi p	The Sensible Middle Groun David Lerner Associates	(not set)	1	20.00%

#### Overall New Visitors & Where they come from



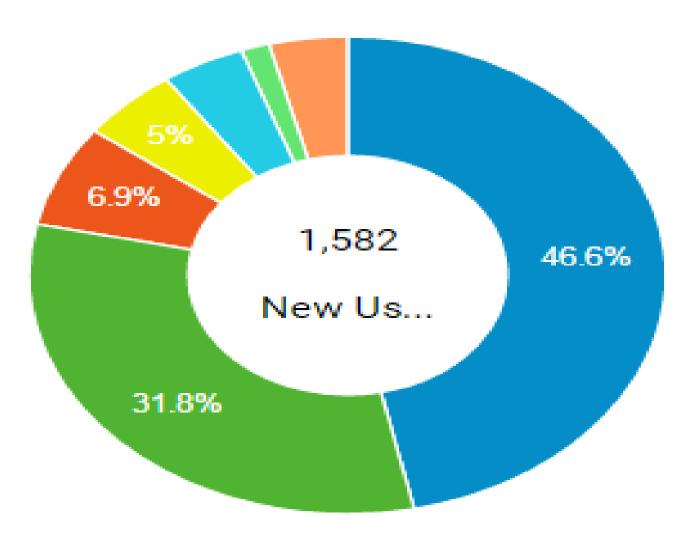


#### Highest Traffic Pages

Landing Page		Pageviews	Entrances / Pageviews
/	(F)	4,320	68.52%
/contact-us/our-locations	(F)	137	40.15%
/about-us	(F)	109	28.44%
/sufficientincome	(F)	89	84.27%
/logon	(F)	82	51.22%
/about-us/apple-reits/apple-reit-ten	(F)	77	61.04%
/account-support	(F)	76	50.00%
/our-products/energy-11	(F)	74	63.51%
/careers/working-for-david-lerner-ass ociates	S	61	21.31%
/investment-seminars		60	55.00%

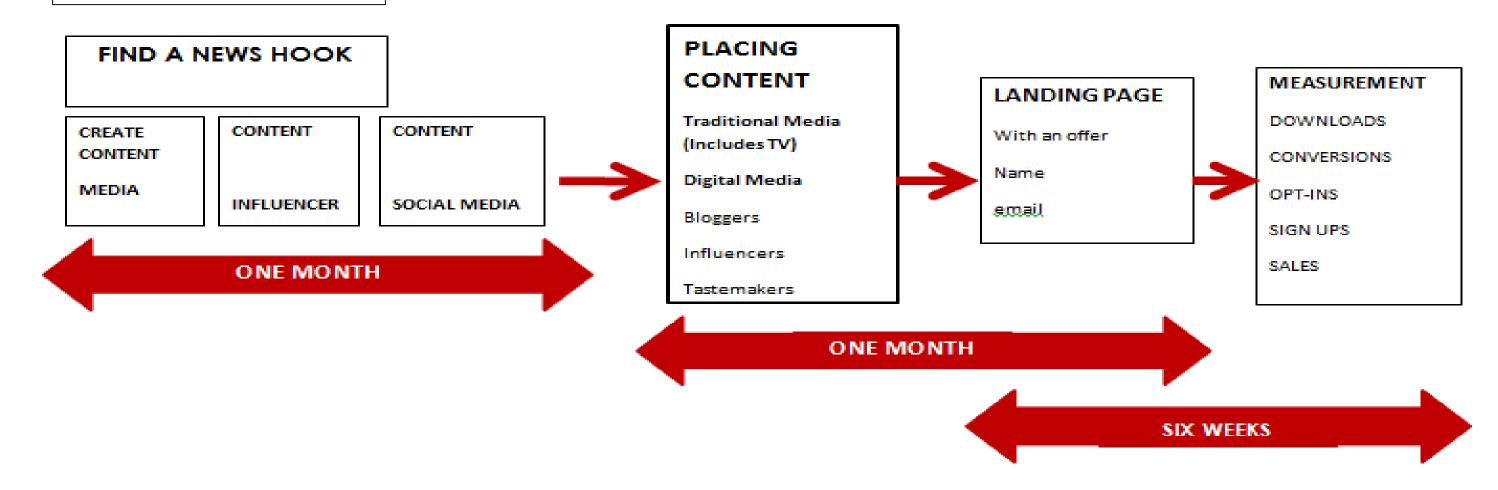
#### Where New Visitors Came From Last Full Month





# Measuring a Specific Campaign

**SET THE GOAL** 





### GOALS

Reach women in New York Connecticut, New Jersey and Florida with an interest in:

- Personal finance
- Savings
- Investment
- Retirement planning

Raise awareness of the topic of Financial Literacy Increase awareness of the company as a thought leader on this topic Increase clients from this demographic



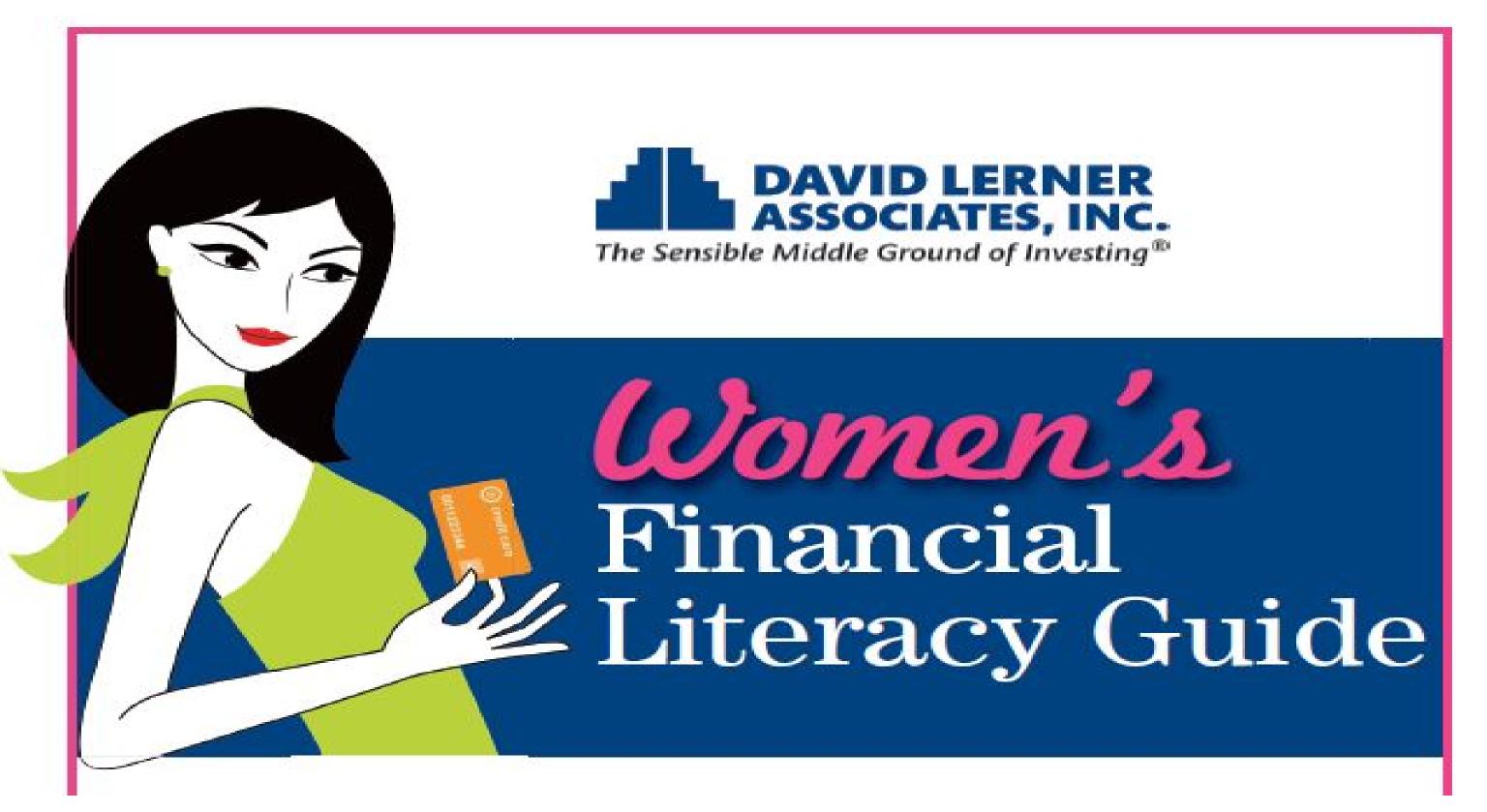


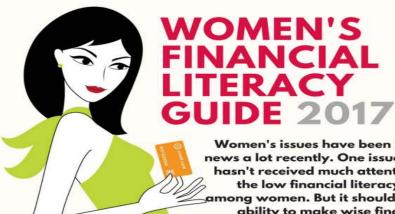
### NATIONAL FINANCIAL LITERACY MONTH

- Media attention on women's issues
- National Financial Capability Quiz shows dismal literacy rates in the US
- Women lag far behind men
- Only 22.8% of US women can answer all 5 questions correctly

#PRNews







Women's issues have been in the news a lot recently. One issue that hasn't received much attention is the low financial literacy rate among women. But it should - our ability to make wise financial decisions affects everything else.

#### WHAT IS FINANCIAL LITERACY?

**The FINRA Investor Education** Foundation's annual National Financial **Capability Study tests financial literacy** based on three concepts that are fundamental to how you manage resources and make financial decisions.





#### WOMEN SCORE LOWER THAN MEN

Less than one guarter (22%) of US women answered all the financial literacy quiz questions correctly, while 40% of men got them right.

#### UNDERSTANDING THESE FINANCIAL CONCEPTS

Learn how these three basic financial concepts work and how they affect your decisions about loans, mortgages, credit cards, savings, and retirement planning:



- 2. How Inflation works
- 3. Risk diversification



Take the quiz. Learn more about these concepts.

DOWNLOAD THE GUIDE



tional purposes based upon publicly available information from sources believed to we cannot assure the accuracy or completeness of these materials. The information in these erials may change at any time and without notice.

The information presented here is not specific to any individual's personal circumstances Member FINRA & SIPC.

#### **David Lerner Associates** Published by Sendible [?] - Just now - 6 Did you know that only 23% of US women can answer all the questions on the National Financial Literacy Quiz correctly? Download the 2017 Women's Financial Literacy Guide. Take the guiz and learn more about these basic financial concepts.



Financial

**Literacy** Guide



Newsroom

About Us Seminars Our Products The Classroom Calculators Careers Contact Us

#### David Lerner Associates News

#### Events & Appearances

04/18/2017: 4th Annual Jersey Shore Biz Fest

04/20/2017: Asbury Park Music & Film Festival 2017

04/22/2017: 2017 Waretown Spring Wine Festival

MORE >

#### Videos





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#### Images



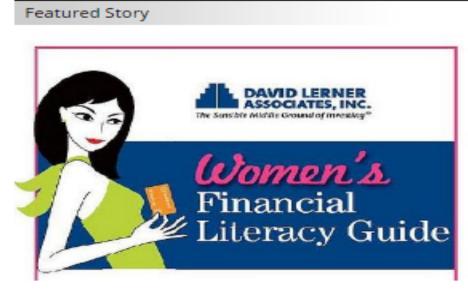
SEE ALL IMAGES >

#### Press Contacts

Jake Mendlinger Account Manager Zimmerman/Edelson 516.829.8374 X 232 jmendlinger@zimmed.com

Compressory Informati

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#### 2017 Women's Financial Literacy Guide

04/10/2017 - There has been a lot of discussion around women's rights this year. One issue that hasn't received much attention is financial literacy and a woman's ability to make her own financial decisions

MORE »

#### David Lerner Associates News



#### Developing Good Financial Habits

04/06/2017 - April is National Financial Literacy Month and is an excellent opportunity to establish and maintain healthy financial habits.



#### Financial Literacy for Retirement

04/04/2017 - Studies have found that Americans in their retirement years gradually lose the ability to manage their money. In other words, the ability to answer basic financial

literacy questions wanes as age increases.



#### April is Financial Literacy Month

04/03/2017 - The best investment you could make is financial education. This is not just a catch-phrase anymore.



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debt education estate

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Tweets & replies Media



David Lerner Assoc. @DLA\_News · Apr 7

Many women's issues have been in the news lately, but an important one that's been overlooked is financial literac ... davidlerner.com/womensfinances







### Placement

- Newsroom
- Facebook Post
- Facebook Ad (targeted)
- Pinterest (infog)
- Outreach to social media influencers
  - Stumble Upon



# First Two Days of Campaign

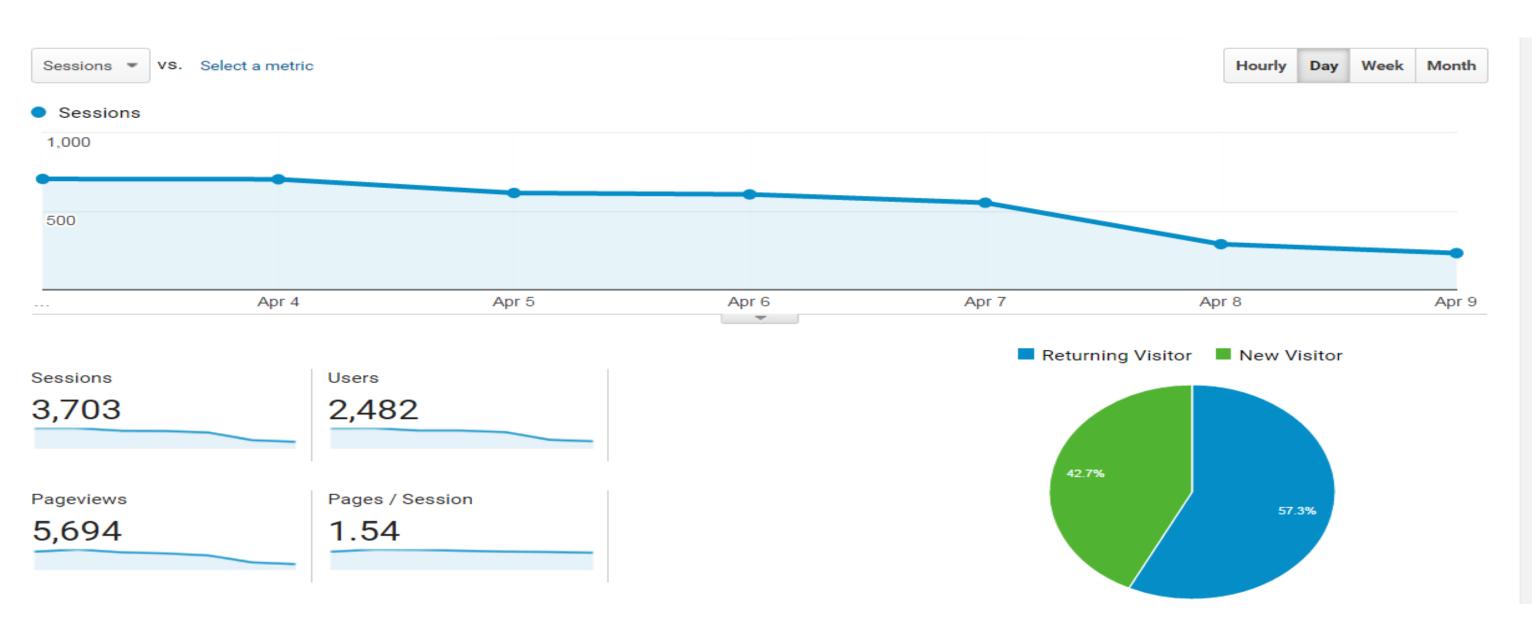
	, , , , , , , , , , , , , , , , , , , ,								
	Plot Rows Secondary dimension ▼ Se	ort Type:	Default ▼						
			Acquisition			Behavior			Cor
	Landing Page (?)		Sessions ② ↓	% New Sessions	New Users	Bounce Rate ?	Pages / Session	Avg. Session Duration	R
			523 % of Total: 100.00% (523)	46.85% Avg for View: 46.85% (0.00%)	245 % of Total: 100.00% (245)	30.40% Avg for View: 30.40% (0.00%)	1.42 Avg for View: 1.42 (0.00%)	00:01:12 Avg for View: 00:01:12 (0.00%)	
	1. /	æ	410 (78.39%)	41.71%	171 (69.80%)	22.93%	1.30	00:01:13	
	2. /womensfinances	æ	18 (3.44%)	100.00%	18 (7.35%)	83.33%	1.28	00:00:14	
	3. /logon	Ţ	12 (2.29%)	0.00%	0 (0.00%)	41.67%	2.17	00:04:41	
	4. /sufficientincome	Ţ	12 (2.29%)	91.67%	11 (4.49%)	83.33%	1.33	<00:00:01	
	5. /our-products/energy-11	æ	8 (1.53%)	62.50%	5 (2.04%)	50.00%	1.62	00:04:43	





### Referral Traffic

	Source ?	Acquisition	Behavior		
		Sessions	% New Sessions	New Users	Bounce Rate ②
		36 % of Total: 6.88% (523)	38.89% Avg for View: 46.85% (-16.98%)	14 % of Total: 5.71% (245)	55.56% Avg for View: 30.40% (82.74%)
	1. davidlerner.automatedfinancial.com	22 (61.11%)	0.00%	0 (0.00%)	31.82%
	2. m.facebook.com	8 (22.22%)	100.00%	8 (57.14%)	100.00%
	3. linkedin.com	2 (5.56%)	100.00%	2 (14.29%)	100.00%
	4. pinterest.com	2 (5.56%)	100.00%	2 (14.29%)	100.00%
	5. phillyhomeshow.com	1 (2.78%)	100.00%	1 (7.14%)	100.00%
	6. searchall.com	1 (2.78%)	100.00%	1 (7.14%)	0.00%



1.38% to landing page – 34 8 downloads after two days

### Conversion Rate

Across industries, the average landing page conversion rate was 2.35%, yet the top 25% are converting at 5.31% or higher.

Ideally though, you want to break into the top 10% — these are the landing pages with conversion rates of 11.45% or higher.

Search Engine Land

### 7 Days 13.8% conversion

L	anding Page ③	Session	ns ⑦ ↓	% New Sessions ?	New Users
		%	3,333 of Total: % (3,333)	44.46% Avg for View: 44.40% (0.14%)	1,482 % of Total: 100.14% (1,480)
1.	/	2,579	(77.38%)	38.50%	993 (67.00%)
2.	/womensfinances 🗗	130	(3.90%)	92.31%	120 (8.10%)
3.	/sufficientincome 🗗	70	(2.10%)	85.71%	60 (4.05%)
4.	/contact-us/our-locations	41	(1.23%)	56.10%	23 (1.55%)
5.	/our-products/energy-11	41	(1.23%)	78.05%	32 (2.16%)
6.	/about-us/apple-reits/apple-reit-te n	36	(1.08%)	86.11%	31 (2.09%)
7.	/logon 🗗	36	(1.08%)	0.00%	<b>O</b> (0.00%)

# 7 Days 13.8% conversion

Goal Completion Location	Goal Completions	% Goal Completions
1. /	1,716	89.47%
2. /womensfinances	87	4.54%
3. (entrance)	34	1.77%
4. /investment-seminars	13	0.68%
5. /contact-us/client-information	11	0.57%
6. /contact-us/our-locations	8	0.42%
7. /account-support	6	0.31%
8. /about-us	5	0.26%
9. /contact-us/our-locations/westport	5	0.26%
10. /careers/become-an-investment-counselor	4	0.21%

### Referrers

		% of Total: 7.02% (3,333)	Avg for View: 44.40% (18.38%)	% of Total: 8.31% (1,480)	Avg for View: 30.48% (101.88%)
1.	davidlerner.automatedfinancial.com	<b>73</b> (31.20%)	1.37%	<b>1</b> (0.81%)	38.36%
2.	m.facebook.com	<b>62</b> (26.50%)	96.77%	60 (48.78%)	91.94%
3.	com.google.android.googlequicksearchbox	11 (4.70%)	0.00%	0 (0.00%)	100.00%
4.	I.facebook.com	10 (4.27%)	100.00%	10 (8.13%)	100.00%
5.	corp.stumbleupon.com	9 (3.85%)	100.00%	9 (7.32%)	88.89%
6.	stumbleupon.com	6 (2.56%)	100.00%	6 (4.88%)	83.33%
7.	facebook.com	5 (2.14%)	100.00%	5 (4.07%)	100.00%
8.	duckduckgo.com	4 (1.71%)	75.00%	3 (2.44%)	50.00%
9.	optimum.net	4 (1.71%)	50.00%	2 (1.63%)	0.00%
10.	pinterest.com	4 (1.71%)	50.00%	2 (1.63%)	50.00%

### Social Referrers

Primary Dimension: Social Network

Secondary dimension ▼

Soci	al Network ⑦	Sessions ②	Pageviews ?
1.	Facebook	<b>77</b> (63.64%)	84 (62.22%)
2.	Twitter	<b>21</b> (17.36%)	22 (16.30%)
3.	StumbleUpon	<b>15</b> (12.40%)	<b>17</b> (12.59%)
4.	Pinterest	4 (3.31%)	6 (4.44%)
5.	LinkedIn	<b>3</b> (2.48%)	5 (3.70%)
6.	Blogger	1 (0.83%)	1 (0.74%)



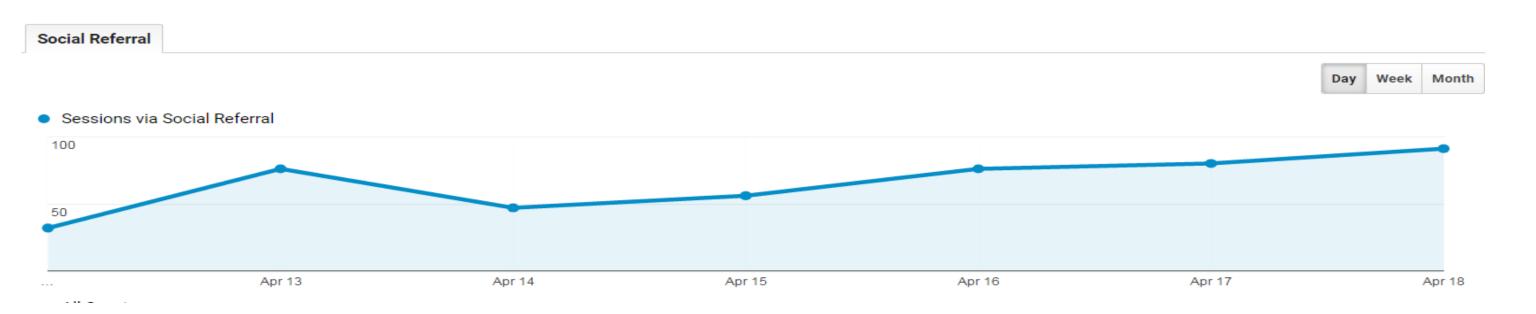


# 14 Days

		3,531 % of Total: 100.00% (3,531)	50.81% Avg for View: 50.81% (0.00%)	1,794 % of Total: 100.00% (1,794)
1.	/	2,437 (69.02%)	38.49%	938 (52.29%)
2.	/womensfinances 🗗	<b>547</b> (15.49%)	93.05%	509 (28.37%)
3.	/calculators/retirement-calculator 🗗	<b>54</b> (1.53%)	98.15%	53 (2.95%)
4.	/sufficientincome	50 (1.42%)	78.00%	39 (2.17%)
5.	/account-support	<b>35</b> (0.99%)	31.43%	<b>11</b> (0.61%)



# Referrers







### Social Network Referrers

Social Network ③	Sessions ②
1. Facebook	<b>329</b> (63.64%)
2. StumbleUpon	<b>156</b> (30.17%)
3. Twitter	<b>26</b> (5.03%)
4. Pinterest	3 (0.58%)
5. LinkedIn	2 (0.39%)

#### **#PRNews**



# Facebook Ads Manager



#### **AUDIENCE:**

WOMEN OVER 35 IN NEW YORK, NEW JERSEY, CONNECTICUT AND FLORIDA

#### Interests:

Financial Literacy, person al finance, saving, investment.

		Acquisition			Behavior		
	Source ?	Sessions •	% New Sessions ?	New Users	Bounce Rate	Pages / Session ?	Avg. Session Duration ?
		693 % of Total: 19.63% (3,531)	80.66% Avg for View: 50.81% (58.76%)	559 % of Total: 31.16% (1,794)	82.83% Avg for View: 38.46% (115.37%)	1.16 Avg for View: 1.45 (-20.43%)	00:00:20 Avg for View: 00:01:02 (-68.19%)
	1. m.facebook.com	336 (48.48%)	95.54%	321 (57.42%)	96.13%	1.05	00:00:04
	2. corp.stumbleupon.com	105 (15.15%)	100.00%	105 (18.78%)	91.43%	1.10	00:00:12
	3. davidlerner.automatedfinancial.com	<b>62</b> (8.95%)	6.45%	4 (0.72%)	37.10%	1.60	00:01:46
	4. stumbleupon.com	<b>58</b> (8.37%)	98.28%	57 (10.20%)	100.00%	1.00	00:00:00
	5. t.co	27 (3.90%)	66.67%	18 (3.22%)	81.48%	1.22	00:00:21
	6. commpro.biz	10 (1.44%)	70.00%	7 (1.25%)	70.00%	1.50	00:00:16
	7. lm.facebook.com	10 (1.44%)	90.00%	9 (1.61%)	100.00%	1.00	00:00:00
	8. com.google.android.googlequickse archbox	6 (0.87%)	0.00%	0 (0.00%)	83.33%	1.17	00:01:04
	9. flipboard.com	6 (0.87%)	83.33%	5 (0.89%)	100.00%	1.00	00:00:00
	10. localhost:44117	6 (0.87%)	0.00%	0 (0.00%)	16.67%	0.50	00:00:03

### 45 Downloads

9% conversion rate



#### CHEAT SHEET GOOGLE ANALYTICS PR MEASUREMENT DASHBOARD % New Sessions by Source Social Sessions ■ (direct) ■ google.com ■ bing ■ bing.com Sessions Outcomes by Page (Goals) Highest Traffic Pages Entrances / Progeniews. Pageriews. 65.00% 420 73.33% /news.php?include+14530 //8 66.67% /financial.php?include+14 \_m 99,00% /news.php?include=14641 (8) /contact\_press.php?inc\_ Ingwes\_index. 22.22% Jevents php Andex php

### DOWNLOAD THE DASHBOARD

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# QUESTIONS?

Sally Falkow APR

sally@meritusmedia.com

888 243 3470

