## **AMPLIFY • ENGAGE • PARTICIPATE**

### How LS&Co. Uses Twitter to Support Corporate Reputation

**LEVI STRAUSS & CO.** 

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@LeviStraussCo

# **CORPORATE REPUTATION**

# INCREASE VISIBILITY

## RAISE AWARENESS

GROW ENGAGEMENT

@LeviStraussCo

## TWITTER ENGAGEMENT & AMPLIFICATION CHANNEL

FVI STR

@LeviStraussCo

## AMPLIFY

## ENGAGE

## PARTICIPATE

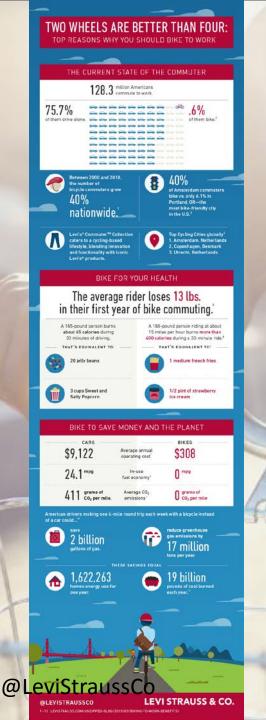
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# AMPLIFY

### Campaigns, Content, Coverage

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PeopleForBikes @peopleforbikes · May 15 Why bike to work? @LeviStraussCo gives a few reasons in this sweet infographic. levistrauss.com/unzipped-blog/...

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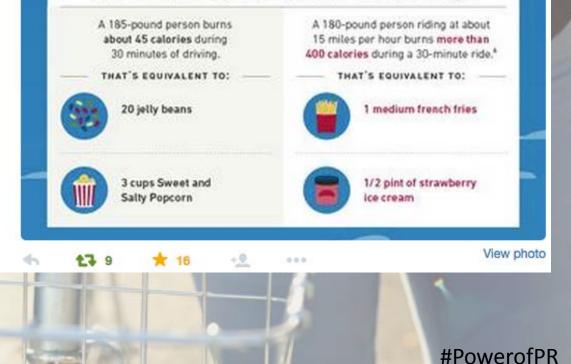


Bike League @BikeLeague · May 15 Two wheels are better than four! Fun #BikeToWorkDay infographic from @LeviStraussCo bit.ly/1Hi8dEE

#### IN THEIR TIRST YEAR OF DIKE COMMUTING.

...

View summary



# **ENGAGE** Target, Segment, Track

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**13 MUST-FOLLOW TWITTER ACCOUNTS FROM A SUSTAINABILITY EXECUTIVE** 

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# **PARTICIPATE** Be Present, Be Strategic

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## **Twitter Highlights**

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Twitter Followers		Top Tweet — 21K Impressions	Top Mention — 1,237 Engagements
<b>5,835</b> (+3%)		A blue jean birthday present! The newest addition to our Archives is 125+ years young > ow.ly/Nd4xH pic.twitter.com/SvhXa4oPnf	Levi's® @LEVIS · May 20 The newest addition to the @LeviStraussC Archives is 125+ yrs old. Meet - the New Nevada Jean bit.ly/1c5WaPN
			pic.twitter.com/eln8j4XbmK
Engagement Stats		TMªETASUR	Notable New Followers
Tweets	Profile Visits	[#INFOGRAPHIC] By the Numbers: The Benefits of #Biking to Work ow.ly/2bsY64	<ul> <li>@SiliconValleyFA – Silicon Valley Fashion Assoc.</li> <li>@mattoyeah – Reporter, Mercury News</li> </ul>
63 Mentions 275	3,695 <sup>Tweets</sup> linking 890	<ul> <li>#biketoworkday2015</li> <li>pic.twitter.com/ARIdG66mFX</li> <li>@CaelusGreenRoom – Sustainability news</li> <li>@RLI_Int – Global retail &amp; leisure magazine</li> <li>@asteinmeyer87 – Biz Dev Labor Voices</li> <li>@Stephkent – product at Dow Jones</li> <li>@fashionDGTL – Fashion events community</li> </ul>	
Retweets 145	Favorites 190	2 billion     printer of gas      2 billion     printer of gas      10	

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## A FEW LESSONS LEARNED

#### • It Never Hurts to Ask

- Target smart and be specific
- Test and Try
  - Experiment and analyze the results
- #Hashtag It
  - More than tracking it's a rally cry
- Focus on what you can control and move on
  - Engage with those who are eager, don't waste time on those who aren't ... and haters gonna hate

### • Show Up

- Be there, be consistent