

# David Higdon

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#### 2010: An Unprecedented Analysis

- Lack of integration
- No strategic approach to communications
- Defensive posture / unclear voice
- Self-defeating approach to measurement
- Unclear fan engagement strategy
- Behind the curve on digital & social media

# Integration



### Strategic Approach To Communications



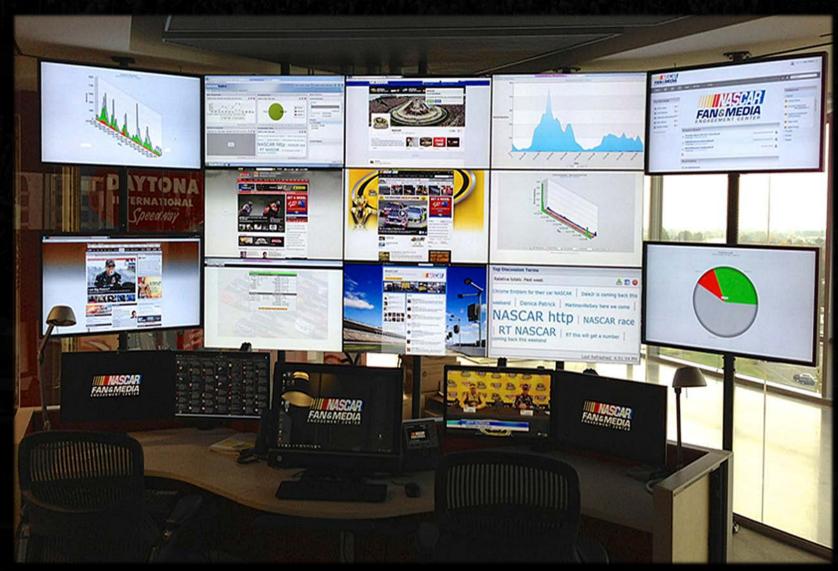
#### Proactive Approach / Clear Voice



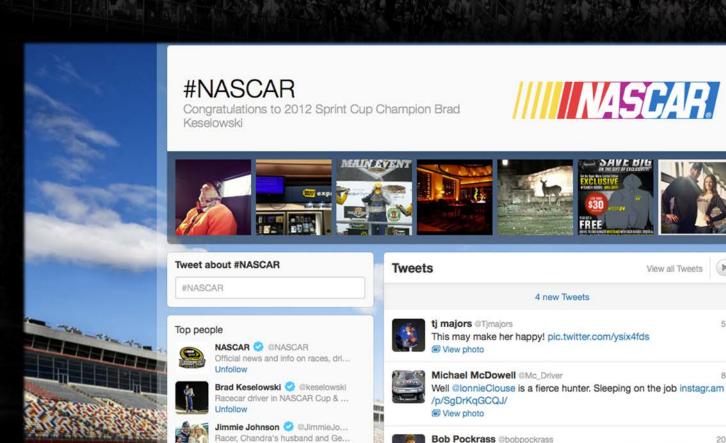
## Measurement



## Targeted Fan Engagement Strategy



#### Innovative Digital & Social Media



Thursday afternoon it will be announced. RT @irfanzrule88; when will

we know who won most popular driver?



#### **Key Takeaways**

You can't build a reputation on what you are going to do.
- Henry Ford

- By following the IMC model, NASCAR will:
  - Be best-positioned to market its core business –
     Competition and leverage its other business units to drive incremental value for NASCAR
  - Set the communications agenda for the broader industry
  - Drive value for its media partners and sponsors
  - Be culturally attuned to reach fans in the right way with the right message
  - Enjoy more productive, mutually beneficial relationships with key constituencies
  - Achieve ongoing readiness for an ever-changing media landscape